



## **Terms & Conditions of Hire**

- 1 - All goods supplied are on a hire basis only. Hereafter known as the Hiree.
  - 2 - The Hirer is the person named on the booking form. The Hirer takes responsibility for the goods under these terms and conditions.
  - 3 - The hire period is 5 Days total including before and after the event. This can be extended at the Hiree's discretion for which a charge may be levied.
  - 4 - A 25% non-refundable deposit (cash or chq) will be required to secure a booking. Until the booking form (signed by the Hirer) and deposit is received back to the Hiree then no booking will be deemed to have been made. The balance is payable in full 1 calendar month before the event date. If a booking is cancelled more than 1 month in advance then no more is payable, if a booking is cancelled within 1 month then the full remaining balance is payable - These monies can be used against a future booking within 12 months if the event is only postponed. Bookings within 1 month must be paid in full at time of booking.
  - 5 - The Hiree will provide a cost of delivery/collection based on a round trip mileage to/from the delivery destination specified by the Hirer. This cost is for delivery by the Hiree in their own vehicles and not an outsourced courier. Should the Hirer choose to organise their own transport, the hirer must be aware glassware collected or delivered back by an independent courier are not insured or covered by any courier company and therefore are sent at the Hirer's own risk. Any courier used by the Hirer must be guaranteed and have a tracking number. Any damaged items received back via an independent courier will be checked whilst in the presence of the courier driver. Any breakages will be noted as such at that time on the manifest and missing / damaged items charged accordingly.
  - 6 - The Hirer shall be solely responsible for the Hired Goods not the reception/event venue/hotel/florist or any other third party to whom shall take possession of the Hire Goods. The Hirer shall be alone responsible for insuring the Hired Goods are kept in good order from the time of receipt of delivery until back into the possession of the Hiree.
- The returns form must be filled in and signed and all goods packaged in the boxes provided ready for collection/return.
- 7 - The Hirer will pay for any non-returns, damaged goods or breakages to the Hiree at full retail value (cash). 25% of hire charge will be given/retained to cover the value of items supplied to hiree (cash) to cover non returned/breakages etc which will be returned with goods on their return. Details of the retail prices can be given at request at the time of booking for the Hirer's own information.
  8. The Hiree shall not be responsible for injury or damage to persons or property howsoever sustained arising from any Hired Goods by Aqua flower creations.